Sushi IZu Wollicreek

Online Order system

Client Implementation and Handover

2021

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# 1. Project Details

**Project Name**: Sushi Izu Wollicreek Online Order System

**Developers**: IT Project Sydney Team 4, Southern Cross University (Steve Daniel Ochieng, Archana Maharjan, Aabiskhar Pant, Agus Permadi Mustapa)

**Client**: Sushi Izu Wollicreek (Ling Jin as a store manager)

**Handover Date**: Friday / June 4, 2021

## 1.1 Product Description

Sushi Izu Wollicreek online order is a woo-commerce website that builds on a WordPress platform content management system. This website allows customers to place an order and pick up the order in the store at a preferable time. The product should be able to:

* Allowing the customer to search for a product.
* Allowing the customer to place an order, make a special request, pick up time, update order, check order history, and integrate the shopping cart feature.
* Allowing customers or visitors to translate the website use the preferable language.
* Allowing customers or visitors to contact the shop using the live chat feature.
* Allowing store manager to analyze website traffic, update the menu (add, delete, or remove product information), create promotions and discounts, send order confirmation, capture abandon cart, send e-mail marketing, and manage customer database information.
* Allowing store manager to set up access or manage privilege to staff and customers on accessing a specific part of the website (backend).
* Allowing store manager to generate sales report, updating customer order status
* Allowing website administrators to set site cookies and data privacy laws, optimize website performance, maintain security, set new passwords, send reset links, and two-factor authentication to users.
* Integrate marketing e-mail and homepage banner to inform the customer of the new deals.
* Integrate user account using the register or sign-in feature.

Sushi Izu online order system is the solution for the business to:

* Increase sales and recognition of the company.
* Optimize digital platform to attract more customers.
* Achieve effectiveness and efficiency on how the business operates by reducing cost and increase productivity.
* Maximize demand using marketing e-mail and services to the customer by providing communication features on the website.
* Collect and analyze customer databases to implement the right strategy to scale up the business in the future.

This project aims to provide a Woo-commerce platform accessible for visitors and customers to customize orders online without hassle with outstanding functionality, features, and needs. This website also highly supports store managers and web administrators to optimize the content management system in this platform to improve business and customer relationships.

## 1.2 Product Deliverables

URL: <https://sushiizuwollicreek.com>

1. Implementation and handover document:

* Client Implementation and Handover.docx (this document)

2. Testing documentation:

* Acceptance Testing.docx
* Compatibility Testing.docx
* Usability Testing.docx

3. Source code:

* WordPress Content Management System: <https://www.sushiizuwollicreek.com/wp-admin/>

Username: admin Password: sydneygroup4

* Sushi Izu Wollicreek Backup database.gz
* Sushi Izu Wollicreek Backup others file.zip
* Sushi Izu Wollicreek Backup plugins file.zip
* Sushi Izu Wollicreek Backup themes file.zip
* Sushi Izu Wollicreek Backup uploads file.zip

4. Updated software documentation:

* Plugins Updated.docx

5. Training documentation:

* Final Client Documentation.docx

6. Logo and menu images:

* Sushi Izu.zip

# 2. Implementation Details

## 2.1 Hosting Information

* Sushi Izu Wollicreek website hosted on Google Cloud Platform:

<https://console.cloud.google.com/home/dashboard?project=it-project-southern-cross>

* The client needs support on managing the google cloud platform as the user account has been made available and accessible for further development.
* Google domain user account has also accessible for the client <https://domains.google.com/registrar/sushiizuwollicreek.com>

## 2.2 Local Testing

* Website: <https://www.sushiizuwollicreek.com/wp-admin/>

Username: admin Password: sydneygroup4

## 2.3 Remaining Tasks

These are the following remaining tasks in progress for the website. Due to timeframe, schedule, and communication issue with the team and client, these tasks were unable to be completed by today:

* The E-mail service provider has been set up but having an issue on account membership and limited features available to use.
* The site icon logo is under development, and works are still in progress.

Also, some issues need to be addressed regarding the website launch time and software compatibility. These need further inspection of the plugins and version which may cause this issue. Overall, Sushi Izu Wollicreek website functionality and features have positives feedback from the client, customer, and staff.

# 3. Acceptance of Product by Client

**PURPOSE OF THIS DOCUMENT & INTELLECTUAL PROPERTY AGREEMENT:**

This document was prepared by IT Project Sydney Team 4 Southern Cross University. This acceptance and handover document represents the finalisation of the Sushi Izu Wollicreek woo-commerce website for Ling Jin and marks the project's conclusion.

By signing this document, the client acknowledges that she is satisfied with the services rendered and the product met all the requirements outlined in the project proposal. Also, she recognises it as being complete, and she accepts the ownership of the solution from the date stated in this document. The developers do not retain ownership over the code or any other site content.

The ownership refers to:

* The software product source code and database
* WordPress CMS user account
* Google Cloud Platform user account
* Google Domain account
* Logo & Images
* User Interface Design
* Any other content submitted on product delivery

I \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ have read and understand this handover document and agree to the terms, the deliverables I am receiving and the intellectual property agreement.



**SIGNATURE OF THE CLIENT:**



\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

LING JIN

**SIGNATURE OF THE PROJECT TEAM REPRESENTATIVE:**



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AGUS MUSTAPA

On behalf of the project team